



PRIVACY POLICY

Questions/Comments - contactmiland@gmail.com

1. Privacy Policy

At MILAND HVAC Supply Co., we respect your privacy and are committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website or make a purchase. By using our website, you agree to the terms outlined below.

1. Information We Collect We may collect the following types of information:

- Personal Information: Your name, email address, phone number, billing address, and shipping address when you make a purchase or create an account.
- Payment Information: Payment details such as credit card numbers, processed securely through third-party payment gateways.
- Non-Personal Information: Data about your interaction with our website, such as your IP address, browser type, and browsing behavior.
- Cookies: Small files stored on your device to enhance website functionality and user experience.

2. How We Use Your Information We use the information collected for purposes including, but not limited to:

- Processing and fulfilling your orders.
- Responding to customer inquiries and providing support.
- Improving our website, products, and services.
- Sending promotional emails, offers, and updates (you can opt out at any time).
- Ensuring compliance with legal obligations.

3. **How We Protect Your Information** - We take reasonable precautions to protect your information from unauthorized access, use, or disclosure. This includes secure servers, encryption, and access restrictions. However, no data transmission over the internet can be guaranteed as completely secure.

4. **Sharing Your Information** - We do not sell, rent, or trade your personal information. We may share your information in the following circumstances:

- With trusted third-party service providers, such as payment processors or shipping companies, to complete transactions.
- To comply with legal obligations, enforce our policies, or protect our rights.
- In the event of a business merger or sale, your information may be transferred to the new owners.

5. Cookies and Tracking Technologies We use cookies to:

- Personalize your shopping experience.
- Analyze website traffic and trends.
- Remember your preferences and settings. You can disable cookies through your browser settings, but doing so may affect website functionality.

6. Your Rights You have the right to:

- Access and update your personal information.
- Request the deletion of your data, subject to legal obligations.
- Opt out of marketing communications at any time.

7. **Third-Party Links** - Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

8. **MILAND HVAC Supply Co. Reserves the right to change, adjust, or modify policy terms at any time.**

MILAND HVAC SUPPLY CO. 2025
CONTACTMILAND@GMAIL.COM